



Cantium House
 Railway Approach
 Wallington, Surrey SM6 0BP
 Tel: 0208 335 4455 (sales)
 Tel: 0208 335 4912 (administration)
 24-hour Emergency Assistance Tel: 01202 866 753

Wimbledon Championships: 2-day tour 6-7 July 2019 Coach No.: 30

Group Name	Maesydderwen Comprehensive School	Booking Reference	U1844538
Group Leader	Mr Martin Kelly	Tour Manager	Janice Spears
Group Leader Contact Details	07814821413 mkelly@maesydderwen-hs.powys.sch.uk	Tour Manager Mobile	07709 200420

Pick-Up	Maesydderwen Comprehensive, Tudor Street, Ystradgynlais, Swansea, West Glamorgan, SA9 1AP 01639 842115
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Coach Company	Mainline Coaches Glannant Rd, Gilfach Goch, Porth, CF39 8RL 01443 670095
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Hotel	St Giles Heathrow, Hounslow Road, Feltham, TW14 9AD 0208 751 8666
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SPORT EXPERIENCES CONTACTS Sport Experiences Office: 0208 335 4912 (office hours, Mon-Fri, 09:00-17:00) 24-hour On Tour Emergency Assistance: 01202 866 753 (outside of Mon-Fri 09:00-17:00)

Day 1: 6 July 2019

Time	Event	Remarks
05:15 hrs	Coach departs school	Sport Experiences Tour Manager to contact Group Leader no less than 48 hours prior to departure to confirm where they will be meeting the group.
10:00 hrs	Arrive at Wimbledon	Tour Manager will distribute tickets and Ticket Log & provide briefing en route. Group Leader must complete Ticket Log before arrival, stating ticket number issued to each student. Coach will drop off in Car Park 4 at Wimbledon; please ensure you have everything you need for the day inside the coach and not in the hold.
	During the day at Wimbledon	See attached information & etiquette rules for groups. Refer to the Wimbledon Guide for full details https://www.wimbledon.com/index.html
		Tour Manager to contact the hotel prior to arrival to ensure reception is ready to check-in the group.
	Depart at end of play on No 2 Court	Return to Car Park 4 by Gate 18 to re-board the coach for the journey to the hotel.



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Day 2: 7 July 2019

Time	Event	Remarks
07:30hrs		Breakfast time to be reconfirmed on arrival
09:00hrs	Check out and depart hotel	
	Panoramic sight-seeing tour	Sport Experiences Tour Manager to discuss with the Group Leader any specific sights they may wish to see – subject to traffic and timetable commitments
	Free time in Covent Garden	
15:00 hrs	Depart London	

Special Notes	<p>Medical requirements: None</p> <p>We would be delighted if, as a teacher or educational visits co-ordinator you enjoyed your experience, for you to vote for Sport Experiences in the School Travel Awards Best School Tour Operator category: visit https://www.schooltravelorganiser.com/school-travel-awards</p>
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General Notes	<p>For quality monitoring purposes the Sport Experiences Tour Manager is included in all meals that have been booked through Sport Experiences</p> <p>Sport Experiences Tour Managers are not included in visits/attractions entrances</p> <p>Sport Experiences Tour Manager to contact the hotel prior to arrival to ensure reception is ready to check-in the group & that any special requests have been considered</p> <p>Timings are approximate and are subject to change</p>
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Wimbledon Championships 2019

Important Information for Groups to help you make the most of your day at Wimbledon – Car Park 4.

Arrival

- Make sure you have everything you need for the whole day with you when you board the coach; there will not be time on arrival at Wimbledon to get items from the luggage hold.
- Make a note of your coach number and swap contact details with your Tour Manager as you will need this information at the end of the day; he/she will not accompany your group into the grounds.
- Your Tour Manager will have your tickets ready when you board the coach.
- Tickets must be distributed to students and seat numbers logged en route; there is not time or space to do so on arrival at Wimbledon as you will be directed to leave the coach quickly.
- Prior to arrival, complete the Ticket Log with the Tour Manager, noting full seat details allocated to each person, as this will be used in case of a lost ticket.
- Entrance to the tennis is via Gate 18. Easy access for wheelchairs is via Gate 19 (100 yards from Gate 18, which has a series of steps to negotiate).
- Get everyone off the coach as quickly as possible. Join the queue and have your tickets and bags ready for security inspection.
- Remember to have both lunch and dinner whilst at Wimbledon.

Departure

- Please return to Gate 18 and Car Park 4 after the end of play of all matches on your court, including any extras added during the day, (1-11 July Wimbledon visits = No 2 & No 3 Courts, 12 July Wimbledon visit = No 1 Court) to re-join your coach for departure. Tour Managers will be available to help direct you to your coach.
- Please note it is your responsibility to return to the coach at the correct time. No announcements are permitted inside Wimbledon.
- Departure times can be affected by what time the matches finish, the weather and possible issues with Drivers hours.
- Staff will do their very best to get coaches away as quickly as possible and your patience would be much appreciated.

Above all – enjoy your Wimbledon experience!

Wimbledon Etiquette

All groups travelling with Sport Experiences must adhere to the following guidelines and etiquette whilst at Wimbledon. Group Leaders are kindly requested to ensure that all members of the party are made aware of these rules:

- Do not buy tickets or try to upgrade your tickets from touts outside Wimbledon. You will not be able to gain access with them.
- Do not enter or leave the stands during play. You can only move at the change of ends, but not during a tie break.
- Do not make a noise during play.
- Do not applaud a net cord or double fault.
- Do not use flash photography from the stands.
- Do not smoke within the stands on any court.
- No alcohol is to be brought in or purchased by students in line with Sport Experiences booking conditions.
- The use of annoying or dangerous behaviour, foul language or obscene gestures is forbidden.
- Mobile phones must be switched off during play in and around the courts.
- Only one bag per person will be allowed and this bag must measure no more than 16"x12"x12". No hard bags such as picnic hampers, coolboxes or briefcases will be allowed. Your bag will be searched at the point of entry into the grounds.
- The following items are prohibited and will be confiscated at the security check:
 - Please refer to The Championships security flyer for prohibited items eg selfie sticks, large flags and sharp objects
 - Any item which may be interpreted as a potential weapon including all sharp or pointed objects such as knives, corkscrews.
 - Large flags over 2'x2', banners, rattles, klaxons and oversized hats.
 - Any clothing which bears political statements or commercial identification.
- Children under the age of 16 must attend with an adult and be supervised appropriately.
- Group Leader must complete in full the Ticket Log indicating seat numbers allocated to each student in case of a lost ticket. The Championships office has requested this.

Thank you for your co-operation.